



VMRC Consumer Services Committee Meeting

Wednesday, May 27

4:00 PM – 5:00 PM

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Valley Mountain Regional Center

702 N. Aurora Street

Stockton, CA 95202

Zoom:

<https://us06web.zoom.us/j/85160570768?pwd=HMd8hEI1o8IOL0axnWbOAmSPp6TboY.1>

Webinar ID

851 6057 0768

Passcode: 878650



VMRC Consumer Services Committee Meeting

May 27, 2026

- A. Call to Order, Roll Call, Review of Meeting Agenda – Crystal Enyeart
Action
- B. Review and Approval of Minutes from 3/25/26 – Crystal Enyeart
Action
- C. Public Comment – Crystal Enyeart
 - *Each member of the public may have 2 minutes for comment. If an interpreter is needed, 4 minutes will be given. Public comment can address items on the agenda that have been properly noticed for action and/or items that are not on the agenda, however, items not on the agenda cannot be responded to or discussed in the public board meeting because they are not properly noticed items (7 days advance notice).*
- D. Intake & Early Start – Tara Sisemore Hester, Director of Children’s Services
- E. Case Management – Christine Couch, Director of Adult Services
- F. Self-Advocacy Council Area 6 – Crystal Enyeart
- G. Community Services
 - 1. Resource Development – Robert Fernandez
 - 2. Quality Assurance – Katina Richison
- H. Transportation – Anel Renteria, R&D Transportation
- I. Fair Hearing – Jason Toepel, Compliance Officer
- J. CLASP – Liz Herrera-Knapp
- K. Clinical – Tara Sisemore Hester
- L. Next Meeting: Wednesday, July 22, 2026, at 4:00pm
- M. Adjournment - Crystal Enyeart



**Minutes for VMRC Consumer Services Committee Meeting
March 25, 2026 | 4:00 PM – 5:00 PM**

Valley Mountain Regional Center, Stockton Office Cohen Board Room and via Zoom Video Conference

Committee Members Present: Crystal Enyeart, Kenneth Hentley, Liz Herrera-Knapp, Megan Ybarra *Note:* Jessica Quesada joined during the middle of the meeting.

Committee Members Not Present: Gabriela Castillo, Dominique Mellion, Jessica Quesada Sarah Howard

Public Present: Delia Evans, Anel Renteria, Dena Hernandez

VMRC Staff Present: Gabriela Castillo, Midori Perez, Brian Bennett, Robert Fernandez, Katina Richison, Libby Contreras, Jason Toepel, Aaron McDonald, Christine Couch, Tara Sisemore-Hester, Leinani Walter, Claire Lazaro, Lizzie Valerio, Sean Keyes, Mayra Ochoa

A. Call to Order, Roll Call, Review of Meeting Agenda

Crystall Enyeart called the meeting to order at 4:04 PM. Lizzie took roll call. There was no quorum.

B. Review and Approval of the Consumer Services Committee Meeting Minutes of 1/28/26 - Unable to approve as there was no quorum.

C. Public Comment

1. Dena Hernandez, SCDD Northern Hills reported the State Council is sponsoring two bills, AB 1052 – SAC6 supported and VMRC should be receiving something from the State Council for more information. The second bill, AB 3226, is regarding state agencies who are assured to receive federal dollars to be able to provide materials in plain language.

D. Intake & Early Start

Tara reported intake numbers are rising again, continuing to do outreach. A car club donated easter baskets for children served by VMRC. Grateful for the continued partnership.

E. Case Management

Christine shared information on the transfer report. Purchase of Services exceptions were shared with the committee, personal assistant continues to be a service needing exceptions. National Core Indicator surveys went out, there was an error on mailing, if the name is of a young client, please be sure to have parent complete. George Lewis from the State Council will be presenting at the April 22 board meeting to go over data on NCI data FY 22-23. Transition fairs will be taking place in the next few weeks, information can be found on VMRC website & social media.

F. Self-Advocacy Council Area 6 (SAC6) Update

- Highlight I would like to share is that we had Eria attend our Sac6 Board Meeting on March 14th, and we have a new self-advocate that joined as a Sac6 member representing PCS in Stockton.
- March 2nd-3rd Crystal and Kenneth attended Grassroots day in Sacramento.
- March 4th and 5th Crystal attended the SSAN meeting.
- March 5th Several sac6 members attended the Supported Life Conference planning team meeting on zoom.
- March 11th Crystal and Kenneth attended the VMRC Executive meeting.
- March 14th Sac6 had their quarterly Board meeting.

F. Community Services

1. Resource Development

Robert shared that as of March 1, 2026, per DDS requirements, new request for vendors must go through the provider directory portal. They are getting inquiries, submission and questions as they navigate the change. Interviews will be held to fill the position of the Senior Community Services, which is a backfill position.

2. Quality Assurance

Katina shared incoming QA alerts information. A new community liaison was hired, and the position for an HCBS Evaluator position has been extended.

3. VMRC Best Practices in License Residential Care

Brian shared the current policy dated as of May 2023. Since then, they have been working on revising it to reflect current, updated rules and regulations. This will be presented to the board at a later date for approval.

G. Transportation Update

Anel shared transportation stats for the current month of February 2026. She shared if you have questions or concerns, please contact the office.

H. Fair Hearing Update

No report.

I. Coalition of Local Agency Service Providers (CLASP) Update

Liz reported CLASP met on the 23rd and there is \$24,433 in their account with no expected expenditures and 97 paid members. She shared additional information they are working on getting on. Bylaws committee is working on reviewing and going over any updates for the coming year and will be presented to at the next Board meeting. CLASP will meet on April 27th at 10:00am (hybrid)

J. Clinical Update

Tara reported the intake team are working on eligibility process reviews and hope to have completed in the next few weeks. She reported she is working on medication consent and Christine is working on dental consent.

K. Next Meeting - Wednesday, May 27, 2026 at 4:00 PM, Hybrid (In-Person and via Zoom Video Conference)

L. Adjournment at 4:31pm