

**Consumers with No Purchase of Services
by Language**

For All Ages				
Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	13	10	3	23.1%
Other Sign Language	2	2	0	0.0%
English	14,824	12,393	2,431	16.4%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	1	0	1	100.0%
French	0	0	0	-
Italian	0	0	0	-
Portuguese	11	9	2	18.2%
Spanish	2,805	2,524	281	10.0%
Other Latin	1	1	0	0.0%
Cantonese Chinese	22	19	3	13.6%
Mandarin Chinese	9	9	0	0.0%
Japanese	0	0	0	-
Vietnamese	52	47	5	9.6%
Korean	1	0	1	100.0%
Laotian	21	16	5	23.8%
Cambodian	56	45	11	19.6%
Other Asian	12	7	5	41.7%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	19	15	4	21.1%
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	2	2	0	0.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	53	45	8	15.1%
Guamanian	0	0	0	-
Other Pacific Island	2	2	0	0.0%
Arabic	39	33	6	15.4%
Hebrew	1	1	0	0.0%
Farsi (Persian)	29	26	3	10.3%
Hindi (Northern India)	21	19	2	9.5%
Urdu (Pakistan India)	25	21	4	16.0%
Other Indo-Iranian Language	32	30	2	6.3%
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	89	71	18	20.2%
Totals:	18,142	15,347	2,795	15.4%

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**Consumers with No Purchase of Services
by Language**

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	3	3	0	0.0%
Other Sign Language	0	0	0	-
English	3,409	3,295	114	3.3%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	1	1	0	0.0%
Spanish	659	630	29	4.4%
Other Latin	1	1	0	0.0%
Cantonese Chinese	5	4	1	20.0%
Mandarin Chinese	1	1	0	0.0%
Japanese	0	0	0	-
Vietnamese	3	3	0	0.0%
Korean	0	0	0	-
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	1	1	0	0.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	0	0	0	-
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	2	2	0	0.0%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	5	4	1	20.0%
Hebrew	0	0	0	-
Farsi (Persian)	6	6	0	0.0%
Hindi (Northern India)	3	3	0	0.0%
Urdu (Pakistan India)	8	8	0	0.0%
Other Indo-Iranian Language	9	9	0	0.0%
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	6	6	0	0.0%
Totals:	4,122	3,977	145	3.5%

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**Consumers with No Purchase of Services
by Language**

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	1	0	1	100.0%
Other Sign Language	1	1	0	0.0%
English	6,445	4,599	1,846	28.6%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	4	3	1	25.0%
Spanish	1,564	1,363	201	12.9%
Other Latin	0	0	0	-
Cantonese Chinese	12	10	2	16.7%
Mandarin Chinese	4	4	0	0.0%
Japanese	0	0	0	-
Vietnamese	21	18	3	14.3%
Korean	0	0	0	-
Laotian	4	3	1	25.0%
Cambodian	9	8	1	11.1%
Other Asian	8	4	4	50.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	5	5	0	0.0%
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	12	8	4	33.3%
Guamanian	0	0	0	-
Other Pacific Island	1	1	0	0.0%
Arabic	21	16	5	23.8%
Hebrew	1	1	0	0.0%
Farsi (Persian)	12	10	2	16.7%
Hindi (Northern India)	7	7	0	0.0%
Urdu (Pakistan India)	9	6	3	33.3%
Other Indo-Iranian Language	14	14	0	0.0%
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	38	26	12	31.6%
Totals:	8,194	6,108	2,086	25.5%

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**Consumers with No Purchase of Services
by Language**

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	9	7	2	22.2%
Other Sign Language	1	1	0	0.0%
English	4,970	4,499	471	9.5%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	1	0	1	100.0%
French	0	0	0	-
Italian	0	0	0	-
Portuguese	6	5	1	16.7%
Spanish	582	531	51	8.8%
Other Latin	0	0	0	-
Cantonese Chinese	5	5	0	0.0%
Mandarin Chinese	4	4	0	0.0%
Japanese	0	0	0	-
Vietnamese	28	26	2	7.1%
Korean	1	0	1	100.0%
Laotian	17	13	4	23.5%
Cambodian	47	37	10	21.3%
Other Asian	3	2	1	33.3%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	14	10	4	28.6%
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	39	35	4	10.3%
Guamanian	0	0	0	-
Other Pacific Island	1	1	0	0.0%
Arabic	13	13	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	11	10	1	9.1%
Hindi (Northern India)	11	9	2	18.2%
Urdu (Pakistan India)	8	7	1	12.5%
Other Indo-Iranian Language	9	7	2	22.2%
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	45	39	6	13.3%
Totals:	5,826	5,262	564	9.7%

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